**Accessibility**

**Annual Status Report**

**2019**

The **Township of Hilton** continues to make efforts to improve upon its provision of services to ensure the accessibility needs of persons with disabilities is met in a timely manner, consistent with the specific requirements of the Accessibility for Ontarians with Disabilities Act (AODA 2005) and its regulations.

In 2019, continued improvements and document availability was made to our municipal website. This has increased our ability to communicate with many of our residents – especially those facing mobility issues. Continued efforts are being made to provide annual burning permits in a digital format to further ease the burden of having to attend the municipal office to register for such documents. In addition, work is underway to provide tax bills in an email format which will hopefully result in benefits for those dealing with visual and mobility disabilities.

We will endeavour to upgrade our website with more content and ensure it is available for access in as user-friendly approach as possible.

December 20, 2019