



PRESS RELEASE

For immediate release September 24, 2025

Upcoming NSHN Emergency Department Closures – Richards Landing – Matthews Site

The North Shore Health Network (NSHN) is informing the community of an upcoming Emergency Department closure due to physician shortages:

- **RICHARDS LANDING – MATTHEWS SITE:**

- From **8:00 am** on **Thursday September 25th** reopening at **8:00 am** on **Friday September 26th**.

The North Shore Health Network continues to investigate all possible options to provide safe access to care and to avoid closure. Efforts to find coverage are ongoing and should a physician be secured NSHN will reverse the closure and update the community as soon as possible.

Anyone requiring immediate medical attention should call 9-1-1. Ambulances will be re-routed to one of the following:

The closest Emergency Departments to the **Richards Landing - Matthews Site** are:

- Thessalon Site – North Shore Health Network – 135 Dawson St., Thessalon, ON
- Sault Area Hospital – 750 Great Northern Rd., Sault Ste. Marie, ON

Access to services for non-emergent health advice or information is available by contacting Health811 by calling 8-1-1. Toll free TTY line: 1-866-797-007. Or start a live chat with an advisor online at:

<https://healthconnectontario.health.gov.on.ca>.

NSHN would like to thank the community for your continued patience and understanding during this time as we work with our partners toward sustainable resources to serve your healthcare needs. For further information please visit our website: www.nshn.care or via Facebook “North Shore Health Network.”

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