



PRESS RELEASE

For immediate release November 7, 2025

Upcoming NSHN Emergency Department Closure – Richards Landing – Matthews - EXTENDED

The North Shore Health Network (NSHN) is informing the community of an upcoming **extended** Emergency Department closure due to physician shortages:

- **RICHARDS LANDING – MATTHEWS SITE:**

○ From **8:00 am** on Friday November 7th **now reopening at 8:00 am on Monday November 10th.**

Anyone requiring immediate medical attention should call 9-1-1.

Ambulances will be re-routed to one of the closest Emergency Departments to the **Richards Landing - Matthews Site** are:

- Sault Area Hospital – 750 Great Northern Rd., Sault Ste. Marie, ON
- Thessalon Site – North Shore Health Network – 135 Dawson St., Thessalon, ON

Access to services for non-emergent health advice or information is available by contacting Health811 by calling 8-1-1. Toll free TTY line: 1-866-797-007. Or start a live chat with an advisor online at:

<https://healthconnectontario.health.gov.on.ca>.

For same day virtual access to a Nurse Practitioner through the North East Virtual Care Clinic for patients who have minor health issues and do not have a primary care provider or access to one in a timely manner visit:

<https://nevirtualcare.ca/> or contact 1-888-684-1999 for more information.

Efforts to find physician coverage are ongoing and should a physician be secured NSHN will reverse the closure and update the community as soon as possible. For more information please visit our website: www.nshn.care or via Facebook “North Shore Health Network.”

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