



PRESS RELEASE

For immediate release May 3, 2026

Upcoming NSHN Department Closures – Thessalon & Richards Landing – Matthews Sites

The North Shore Health Network (NSHN) is informing the community of an upcoming temporary closure of the Emergency Department at the following locations due to physician shortages:

- **THESSALON SITE:**

- From **8:00 am** on **Monday May 4** and reopening at **8:00 am** on **Wednesday May 6**.

- **RICHARDS LANDING – MATTHEWS SITE:**

- From **8:00 am** on **Tuesday May 5** and reopening at **8:00 am** on **Wednesday May 6**.

Anyone requiring immediate medical attention should call 9-1-1.

Ambulances will be re-routed to one of the following closest Emergency Departments:

- Blind River Site – North Shore Health Network – 525 Causley St., Blind River, ON
- Sault Area Hospital – 750 Great Northern Rd., Sault Ste. Marie, ON
- Richards Landing Site – North Shore Health Network – 1180 Richards St., Richards Landing, ON*
 - **Monday May 4th only (Thessalon Closure)*

Access to services for non-emergent health advice or information is available by contacting Health811 by calling 8-1-1. TTY Line dial 7-1-1 or alternatively: 1-800-855-0511. Or start a live chat with an advisor online at: <https://health811.ontario.ca>

For same day virtual access to a Nurse Practitioner through the North East Virtual Care Clinic for patients who have minor health issues and do not have a primary care provider or access to one in a timely manner visit: <https://nevirtualcare.ca/> or contact 1-888-684-1999 for more information.

The North Shore Health Network continues to investigate all possible options to provide safe access to care and to avoid closure. For further information please visit our website: www.nshn.care or via Facebook “North Shore Health Network.”

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For further information, contact:

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